



## Wedding Business Feedback Form Template

1) On a scale of 1-5 how would you rate the overall service of xxx business for your wedding day?

(1 being terrible – 5 being amazeballs! - please circle)

**1 2 3 4 5**

2) What 3 words would you use to describe the service you received?

**1.**

**2.**

**3.**

3) Would there be any areas that could be made any better?

4) On a scale of 1-5, how would you rate xxx businesses ability to cater to your wedding needs regarding:

(1 being terrible – 5 being amazeballs! - please circle)

- |  |          |          |          |          |          |
|--|----------|----------|----------|----------|----------|
| - Price  | <b>1</b> | <b>2</b> | <b>3</b> | <b>4</b> | <b>5</b> |
| - Communication                                  | <b>1</b> | <b>2</b> | <b>3</b> | <b>4</b> | <b>5</b> |
| - Problem Solving                                | <b>1</b> | <b>2</b> | <b>3</b> | <b>4</b> | <b>5</b> |
| - Quality of wedding products/ services provided | <b>1</b> | <b>2</b> | <b>3</b> | <b>4</b> | <b>5</b> |
| - Design & Styling (if applicable                | <b>1</b> | <b>2</b> | <b>3</b> | <b>4</b> | <b>5</b> |

5) Would you recommend xxx business to a friend getting married in the future?

6) If no, what are the main reasons for this?

7) If yes, in one sentence, how would you sum up your experience with xxx business?

**Thank you so much for completing our feedback form, your thoughts will help us continually improve and help us provide a first-class service to all our wedding couples going forward x**